



Associate Productivity

Store Uptime

THE INTELLIGENT RETAIL WORKPLACE FOR ANN TAYLOR

Improve associate productivity, protect store uptime, simplify retail IT, and deliver seamless omnichannel experiences.

Store technology should enable the sale. A predictive, automated operating model resolves the issues that would otherwise reach associates and customers.

WHAT THIS COULD LOOK LIKE FOR ANN TAYLOR

A more intelligent retail workplace brings store support, technology performance and omnichannel operations together so associates can spend less time troubleshooting and more time serving customers.

1

Keep Associates Focused on Selling

Reduce troubleshooting and unnecessary waiting with AI-powered support, intelligent self-service, predictive support, and retail-specific knowledge automation.

2

Protect Store and Distribution Uptime

Combine proactive monitoring, SmartHands, field services, and endpoint lifecycle management to keep stores and distribution centers running reliably.

3

Protect Omnichannel Execution

Use predictive DEX and automated remediation to support BOPIS, ship-from-store, endless aisle, mobile POS, and other technology-dependent retail experiences.

4

Simplify Retail IT Operations

Connect employees, systems, workflows, support, and AI agents through one orchestration layer backed by one partner accountable for outcomes.

5

Turn Workplace Performance Into Retail Outcomes

Connect associate experience, store technology performance, operational insights, and continuous optimization to the outcomes that matter to the business.

THE BAR SHOULD BE HIGHER

up to

70%

of routine issues resolved autonomously

up to

55%

operational cost savings

up to

80%

less time waiting for support

Transform the economics, employee experience, and the amount of disruption reaching the business. We'll show you how.

[Start the Conversation](#)