POMEROY

Managed Network Services

Comprehensive Network Monitoring, Management, and Optimization for Modern Enterprises

Market outlook

67% of IT leaders say network complexity is outpacing their teams' ability to manage it effectively (Gartner).

80% of enterprises plan to adopt AI-driven network automation to improve uptime and performance by 2026 (IDC).

Organizations with proactive network monitoring reduce downtime costs by up to **45%** (Forrester).

Our impact

40+ years delivering managed IT and infrastructure services

100% coverage in North America with global scalability

24/7/365 around-the-clock support and monitoring

99.999% uptime SLA-backed network availability

Multi-vendor certified experts across Cisco, Juniper, Meraki, Palo Alto, and Fortinet environments

Elevating business agility through managed connectivity

Modern business demands more from networks. Legacy LAN/WAN can't handle remote access, cloud apps, or emerging AI. Pomeroy offers secure, managed network services to reinvent your organization's connectivity.

Our Managed Network Services (MNS) deliver reliability, visibility, and performance through a fully integrated NOC platform that blends automation, analytics, and human expertise. Our services transform your network into a secure, intelligent backbone for a digital-first business. MNS supports seamless connectivity, resilience, and scalability across cloud, datacenter, and edge environments.

Seamless network management

MNS empowers your enterprise by:

- Ensuring reliability through continuous monitoring and predictive incident prevention.
- Reducing costs by optimizing bandwidth, license, and vendor spend.
- Accelerating issue resolution with AI-assisted root cause analysis and automated ticketing.
- Strengthening security with integrated firewall, segmentation, and Zero Trust controls.
- Gaining visibility through single-pane-of-glass dashboards and performance analytics.
- Optimizing performance across WAN, LAN, WLAN, Cloud, and SD-WAN ecosystems.
- Guaranteeing uptime through SLA-backed managed services and rapid escalation paths.

Our approach

AI-first: Automated detection and response reduce mean time to repair (MTTR) and improve uptime.

Platform-agnostic: Works seamlessly with Cisco, Juniper, Palo Alto, Fortinet, Aruba, and cloud-native networks.

Human-centered: Our experts partner closely with your teams to simplify operations and strengthen resilience.

Industry-focused: Tailored templates for healthcare, financial services, manufacturing, and utilities accelerate deployment and ensure compliance.

Key benefits

Eliminate the maintenance costs of legacy solutions, improve performance and resiliency, and position your business for growth

Reliability Maximize your network uptime with our intelligent monitoring and 24/7 support. Ensure your employees can connect when and where they need to.	**Scalability** Design for the future with the latest network hardware and software. As your business grows, so can your infrastructure.	**Performance** Our network infrastructure offers enterprise-level functionality, best-in-class service, and continuous improvement through detailed monitoring.
Efficiency There is no need to redesign your network architecture from scratch. We bring decades of experience to our network services, and together, we can design the right solution for your business.	**Security** Enterprise-level network security, the latest cybersecurity best practices, and up-to-the-minute threat intelligence protect your sensitive data.	**Flexibility** SD-WAN and Network-as-a-Service (NaaS) let you shape your network to your needs. Adjust your bandwidth for busy seasons, or quickly spin up a new branch.

Leverage Pomeroy's decades of experience to keep your network secure, optimized, and always connected.

Contact us today to get started.